1. Ordering

It is recommended that suppliers place orders by accessing the TIC website and following the prompts. To use the online ordering system, suppliers must be registered with TIC, and issued with a password. All orders placed online will be automatically confirmed by return email.

All orders will be rounded up to the nearest full carton.

1.1 Australia, New Zealand, Fiji, and Pacific Basin.

Orders can be placed on-line by logging on to www.ticgroup.com.au, go to the Customer Login tab, click onto Retail Accessories and follow the prompts. All orders placed online will be automatically confirmed by return email.

1.2 China and Hong Kong.

Orders can be placed on-line by logging on to www.ticgroup.com.au click onto Retail Accessories and follow the prompts. All orders placed online will be automatically confirmed by return email.

Important Note for China only: Chinese Customs

Documentation supporting the export of these hangers <u>must</u> be supplied to TIC <u>before</u> orders can be processed.

To be set up for web ordering please email details to:

Australia/NZ: hangers@ticgroup.com.au

Hong Kong: hangers.hk@ticgroupasia.com

China: <u>hangers.cn@ticgroupasia.com</u>

2. Customs

2.1 Australia and New Zealand Customs Requirements:

Importers should ensure that the hanger cost is shown separately on Import Invoices and as a separate entry on the Impost Duty Warrant tariff item 3924-90-00 at 5% duty. All apparel merchandise invoices must include a declaration as per the following example:

Example:

"The unit cost of hangers, of Chinese origin, included on order 1234567 is US\$0.15 each and this cost is included in the invoice cost per unit of the product."

If you have any queries, please contact the TIC (Retail Accessories) office. We suggest you also consult with your customs agent.

2.2 China

Upon receipt of orders at TIC, a fax, accompanied by a telephone call is made to Suppliers, requesting a copy of their Customs Documentations.

2.3 Other Countries

For hangers imported into other countries it is the responsibility of the importer to ensure correct customs procedures are followed.

3. Payment Terms

3.1 Australia and New Zealand Suppliers/Importers

Suppliers who do not have a credit facility with TIC will be required to pay for goods prior to delivery. I.e.. Payment Pre Delivery (PPD).

For a Trading Account / Credit Suppliers must complete a Supplier Registration Form and submit to TIC. If credit is approved by TIC, terms of payment are **30 days from invoice**. Please contact TIC for a copy of the Supplier Registration Form if required.

3.2 Other Overseas Agents and Manufacturers

Overseas Agents and Manufacturers who supply Pumpkin Patch will receive goods on a PPD (payment pre delivery) basis, unless previous Application for Credit has been approved.

Note: For accounts with credit approved, if outstanding invoices are not paid within **30 days from the date of the invoice**, no further deliveries will be made.

When making payment – a remittance advice with full payment details is required.

Suppliers please note that TIC banking details are clearly displayed on all TIC invoices.

5. TIC GROUP CONTACT INFORMATION

TIC Group - Melbourne Office (Head Office)

214 Blackshaws Road

Altona North VIC Australia 3025
Telephone: (03) 9393 3737
Toll Free: 1800 790 110
Facsimile Number: (03) 9392 2332
Email: hangers@ticgroup.com.au
Web: www.ticgroup.com.au

All deliveries are ex TIC Melbourne National Warehouse.

All invoices will be issued in AUD\$ currency.

TIC Group - Hong Kong Office

Unit 3, 29/F Saxon Tower, 7 Cheung Shun Street, Lai Chi Kok, KOWLOON,

HONG KONG

Telephone: (852) 2148 3685
Facsimile Number: (852) 2148 3085
Email: hangers.hk@ticgroupasia.com

Web: www.ticgroupasia.com

TIC Group-Ningbo Office (Represented by Ningbo Xunxing Trade Co Ltd)

Block 3, No 15 Chuang Ye Da Dao West District of Free Trade Zone, Beilun

Ningbo, China

Telephone: 86 574 2687 3733
Facsimile Number: 86 574 8682 3880
Email: hangers.cn@ticgroupasia.com

Web: www.ticgroupasia.com

TIC Group-Shanghai Office

Unit E, 17/Floor, Hengji Plaza No 99 East Huaihai Road

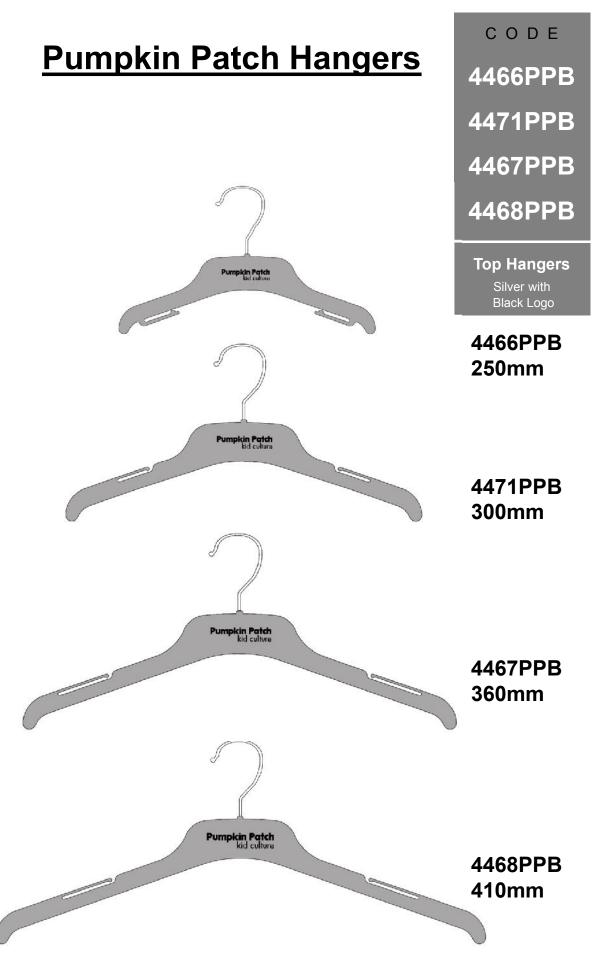
Huangpu District

Shanghai, 200021, China

Telephone: 86 21 6386 0808
Facsimile Number: 86 21 6386 9533
Email: hangers.cn@ticgroupasia.com

Web: www.ticgroupasia.com

All invoices will be issued in US\$ currency.



Pumpkin Patch Hangers

CODE

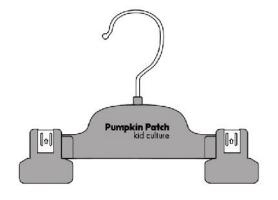
4464PPB

4472PPB

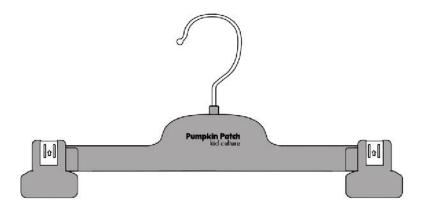
4473PPB

Bottom Hangers

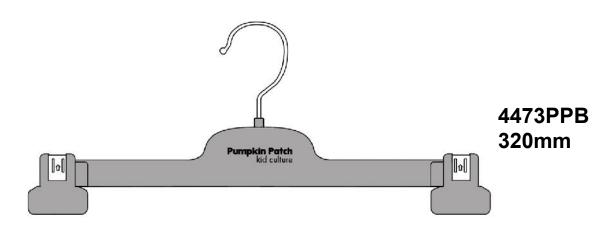
Silver with Black Logo



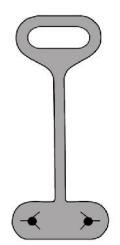
4464PPB 210mm



4472PPB 280mm



Accessories



4402SI MT10A

Hook & Loop -Silver

Size Pips - Silver

4402SI

0 to 3 mths

MT10A

Available MT10A Sizes

PREM	3	xxxs
NB	4	xxs
0-3 mths	5 6	xs
3-6 mths	7	S
6-12 mths	8 9	М
12-18 mths	10	L
24 mths	11	XL
	12 14	