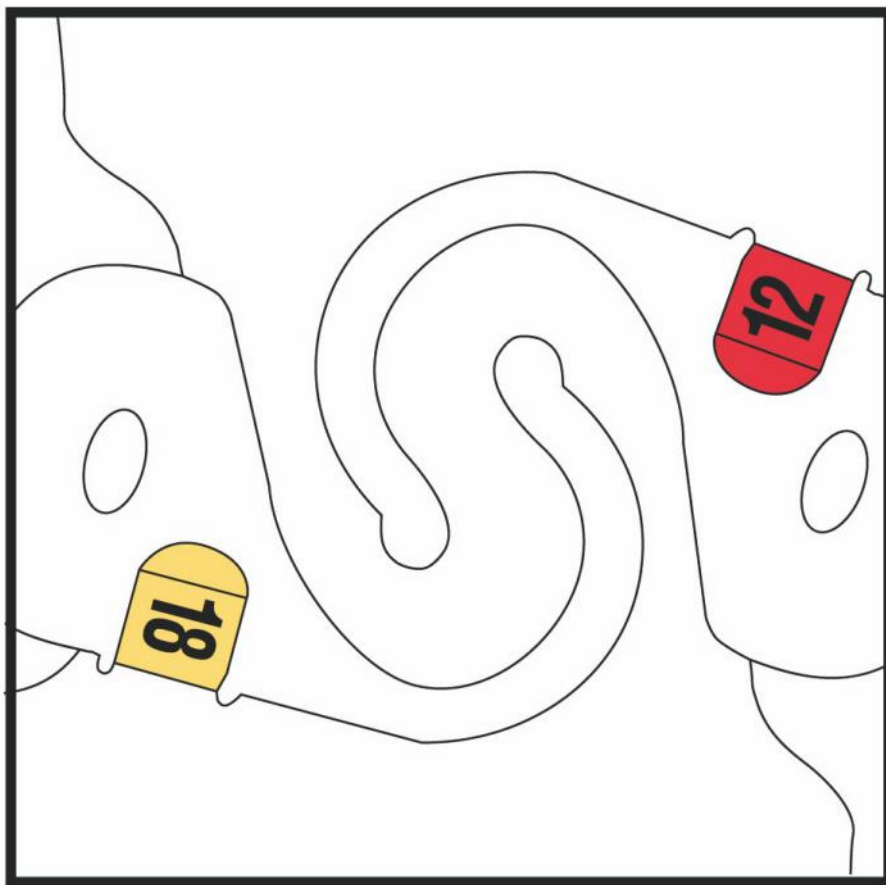


# Apparel Suppliers Manual



## Approved Hanger Range



# 1. INTRODUCTION

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The Rivers range consists of garment hangers. All these hangers can take the form of merchandise delivered hanging, in bags, or included with merchandise flat packed in cartons.

## **IMPORTANT NOTICE:**

To ensure integrity and consistency for Rivers from the January 2008, all hangers **MUST** be purchased from TIC. Please note this is a requirement for conducting business with Rivers.

The hangers are the registered intellectual property of TIC, and as such, suppliers are not permitted to copy or reproduce these by any means.

May 2012

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**TO ORDER GO TO [www.ticgroup.com.au](http://www.ticgroup.com.au)**

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## 2. ORDERING

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Rivers request that suppliers place orders by accessing the TIC website and following the prompts. To use the on-line ordering system, suppliers must be registered with TIC, and be issued with a password. All orders placed on-line will be automatically confirmed by return email. **All orders will be rounded up to the nearest full carton.**

Minimum ordering - There must be a minimum of 3 cartons ordered for each order placed.

### 2.1 Australia, New Zealand, Fiji, and Pacific Basin.

Orders can only be placed on-line by logging on to [www.ticgroup.com.au](http://www.ticgroup.com.au) click onto Retail Accessories and follow the prompts. All orders placed on-line will be automatically confirmed by return email.

Lead Times – all orders will be processed and dispatched within 3 business days. June 2009

Upon receipt of this package it is advised that Australian manufacturers and Australian based importers need to apply to TIC for a credit application form.

### 2.2 China

Orders should be placed on-line by logging on to [www.ticgroupasia.com](http://www.ticgroupasia.com) click onto Retail Accessories and follow the prompts. All orders placed on-line will be automatically confirmed by return email.

Lead Times: On receipt of all **Customs documentation** orders will be processed for despatch **within 5 working days**.

**Important Note for China only: Chinese Customs Documentation supporting the export of these hangers must be supplied to TIC before orders can be processed.**

## 3. CUSTOMS

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### 3.1 Australia Requirements:

Rivers should ensure that the hanger cost is shown separately on Import Invoices and as a separate entry on the Import Duty Warrant under tariff item 3924-90-00 at 5% duty. All apparel merchandise invoices must include a declaration as per the following example:

**Example:**

“The unit cost of hangers, of Chinese origin, included on order 1234567 is US\$0.15 each and this cost is included on the invoice cost per unit of the product.”

River’s should ensure that the hanger cost (per unit) and hanger origin is shown on the invoice.

If you have any queries, please contact the TIC (Retail Accessories) office. We suggest that you also consult with your Customs Agent.

### 3.2 China

Upon receipt of orders at TIC, a fax, accompanied by a telephone call is made to the Suppliers, requesting a copy of their Customs Documentation.

From receipt of all Customs documentation goods are despatched within 3 business days.

### 3.3 Other Countries

For hangers imported into other countries it is the responsibility of the Importer to ensure correct customs procedures are followed. Freight, all associated shipping costs, duties etc. are the responsibility of suppliers when receiving good in “Other Countries.”

## 4. PAYMENT TERMS

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### 4.1 Australian Suppliers/Importers

- Suppliers who do not have a credit facility with TIC will be required to pay for goods prior to delivery. IE. Payment Pre Delivery (PPD).
- For a Trading Account / Credit. Suppliers must complete the Supplier Registration Form and submit to TIC (Refer to Appendix A). If credit is approved by TIC, terms of payment are 30 days from invoice.
- Subject to approval by TIC, where an Australian based importer requires delivery to their overseas manufacturer, the Australian based importer may receive trading terms of 30 days from invoice.

### 4.3 Other Overseas Agents and Manufacturers

Note: If invoices are not paid within 30 days from the date of invoice, no further deliveries will be made.

When making payment – a remittance advice with full payment details is required.

**Suppliers please note that TIC banking details are clearly displayed on all TIC invoices.**

## 5. TIC GROUP CONTACT INFORMATION

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### **TIC Group – Melbourne Office (Head Office)**

214 Blackshaws Road  
Altona North VIC Australia 3025  
Telephone: (03) 9393 3737  
Toll Free: 1800 790 110  
Facsimile Number: (03) 9392 2332  
Email: [hangers@ticgroup.com.au](mailto:hangers@ticgroup.com.au)  
Web: [www.ticgroup.com.au](http://www.ticgroup.com.au)

All deliveries are ex TIC Melbourne National Warehouse.  
All invoices will be issued in AUD\$ currency.

### **TIC Group – Hong Kong Office**

Unit 3, 29/F Saxon Tower,  
7 Cheung Shun Street,  
Lai Chi Kok, KOWLOON,  
HONG KONG  
Telephone: (852) 2148 3685  
Facsimile Number: (852) 2148 3085  
Email: [hangers.hk@ticgroupasia.com](mailto:hangers.hk@ticgroupasia.com)  
Web: [www.ticgroupasia.com](http://www.ticgroupasia.com)

### **TIC Group–Ningbo Office (Represented by Ningbo Xunxing Trade Co Ltd)**

Block 3, No 15 Chuang Ye Da Dao  
West District of Free Trade Zone, Beilun  
Ningbo, China  
Telephone: 86 574 2687 3733  
Facsimile Number: 86 574 8682 3880  
Email: [hangers.cn@ticgroupasia.com](mailto:hangers.cn@ticgroupasia.com)  
Web: [www.ticgroupasia.com](http://www.ticgroupasia.com)

### **TIC Group–Shanghai Office**








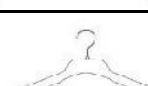






Unit E, 17/Floor, Hengji Plaza  
No 99 East Huaihai Road  
Huangpu District  
Shanghai, 200021, China  
Telephone: 86 21 6386 0808  
Facsimile Number: 86 21 6386 9533  
Email: [hangers.cn@ticgroupasia.com](mailto:hangers.cn@ticgroupasia.com)  
Web: [www.ticgroupasia.com](http://www.ticgroupasia.com)

All invoices will be issued in US\$ currency.



## HANGER APPLICATIONS

### RANGE - GARMENT

PRODUCT CATEGORY	DESCRIPTION	CODE	COLOR	HANGER GRAPHIC	APPROVED VENDORS
Childrens Tops - Outerwear and Sleepwear	250mm Top Hanger	TH40XBL	BLACK		TIC GROUP
Childrens Tops - Outerwear and Sleepwear	300mm Top Hanger	TH41XBL	BLACK		TIC GROUP
Childrens Tops - Outerwear and Sleepwear	350mm Top Hanger	TH42XBL	BLACK		TIC GROUP
Adults Tops - Outerwear and Sleepwear	400mm Top Hanger	TH43BL	BLACK		TIC GROUP
Adults Tops - Outerwear and Sleepwear	460mm Top Hanger	TH45BL	BLACK		TIC GROUP
Adults Tops - Outerwear and Sleepwear	520mm Top Hangers	TH46BL	BLACK		TIC GROUP
Mens Jackets	420mm Jacket Hanger	4489BL	BLACK		TIC GROUP
Ladies Jackets	420mm Jacket Hanger	44H53BL	BLACK		TIC GROUP
Jacket Hanger	360mm Jacket Hanger	4429BL	BLACK		TIC GROUP
Childrens Bottoms - Outerwear	210mm Bottom Clip Hangers	BH60BL	BLACK		TIC GROUP
Childrens Bottoms - Outerwear	260mm Bottom Clip Hangers	BH64BL	BLACK		TIC GROUP
Childrens Bottoms - Outerwear	280mm Bottom Clip Hangers	BH61BL	BLACK		TIC GROUP
Adults Bottom - Outerwear	310mm Bottom Clip Hangers	BH62BL	BLACK		TIC GROUP
Size Clip	Size Clip for Garments	AC16	ASSTD		TIC GROUP

\*\*\*\*\*COLOR BY SIZE SIZERS\*\*\*\*\*












Please ensure to insert the proper hanger/size into the garment prior shipping.

[www.tichangers.com](http://www.tichangers.com)



## HANGER APPLICATIONS

### RANGE - LINGERIE AND FOOTWEAR

PRODUCT CATEGORY	DESCRIPTION	CODE	COLOR	HANGER GRAPHIC	APPROVED VENDORS
Childrens Underwear	210mm - Underwear Hanger	LH75BL	BLACK		TIC GROUP
Adults Multi Pkt Underwear	270mm - Multi Pkt Hanger	LH85BL	BLACK		TIC GROUP
Ladies Underwear	260mm - 2 Piece Underwear Hanger	LH88BL	BLACK		TIC GROUP
Size Tab	Size Tab for Lingerie	AC22	ASSTD		TIC GROUP
Footwear	Thong Hanger	FW24BL	BLACK		TIC GROUP
Footwear	Multi Purpose Hanger	FW25BL	BLACK		TIC GROUP
Footwear	Multi Purpose Hanger	FW26BL	BLACK		TIC GROUP
Footwear	Multi Purpose Hanger	FW77BL	BLACK		TIC GROUP
Footwear	Multi Purpose Hanger	FW80BL	BLACK		TIC GROUP
Footwear	Boot Hanger	FW79BL	BLACK		TIC GROUP
Size Tab	Size Tab for Footwear	AC21	ASSTD		TIC GROUP

\*\*\*\*\*COLOR BY SIZE SIZERS\*\*\*\*\*

Please ensure to insert the proper hanger/sizer into the garment prior shipping.

[www.tichangers.com](http://www.tichangers.com)



# RIVERS AC16 SIZE CLIP CHART

## Outwear Hangers Only

### CHILDRENSWEAR

SIZE	PMS	COLOUR
2	121	Yellow
3	230	Pink
4	359	Pale Green
5	154	Tan Brown
6	264	Lilac
7	444	Grey
8	185	Red
9	230	Pink
10	279	Dark Blue
11	347	Dark Green
12	347	Dark Green
14	318	Turquoise
16	154	Tan Brown

### LADIESWEAR

SIZE	PMS	COLOUR
6	506	Maroon
7	444	Grey
8	359	Pale Green
9	MAG	Magenta
10	154	Tan Brown
11	347	Dark Green
12	185	Red
13	155	Buff Yellow
14	279	Dark Blue
16	264	Lilac
18	121	Yellow
20	347	Dark Green
22	444	Grey
24	164	Orange
XS	318	Turquoise
S	347	Dark Green
M	185	Red
L	PB	Proc Blue
XL	157	Brown

### MENSWEAR

SIZE	PMS	COLOUR
30	318	Turquoise
32	347	Dark Green
33	506	Maroon
34	185	Red
35	359	Pale Green
36	PB	Proc Blue
37	444	Grey
38	157	Brown
40	375	Bright Green
42	121	Yellow
44	154	Tan Brown
46	150	Light Orange
XXS	264	Lilac
XS	318	Turquoise
S	347	Dark Green
M	185	Red
L	PB	Proc Blue
XL	157	Brown
XXL	375	Bright Green
3XL	121	Yellow
4XL	154	Tan Brown

### LADIESWEAR - DUAL SIZES

SIZE	PMS	COLOUR
8/10	154	Tan Brown
10/12	185	Red
12/14	279	Dark Blue
14/16	264	Lilac
16/18	121	Yellow
18/20	347	Dark Green

# RIVERS AC18 SIZE CLIP CHART

## Jacket Hangers Only

### LADIESWEAR

6	506	Maroon
8	359	Pale Green
10	154	Tan Brown
12	185	Red
14	279	Dark Blue
16	264	Lilac
18	121	Yellow
20	347	Dark Green
22	444	Grey
24	164	Orange

### MENSWEAR

SIZE	PMS	COLOUR
XXS	264	Lilac
XS	318	Turquoise
S	347	Dark Green
M	185	Red
L	PB	Proc Blue
XL	157	Brown
XXL	375	Bright Green
3XL	121	Yellow

# RIVERS AC21 SIZE CLIP CHART

## Footwear Hangers Only

### GENERAL

SIZE	PMS	COLOUR
1	185	Red
2	154	Tan Brown
3	264	Lilac
4	359	Pale Green
5	230	Pink
6	157	Brown
7	444	Grey
8	164	Orange
9	318	Turquoise
10	PB	Proc Blue
11	347	Dark Green
12	279	Dark Blue
13	121	Yellow
1/2	185	Red
2/3	154	Tan Brown
3/4	264	Lilac
4/5	359	Pale Green
5/6	230	Pink
6/7	157	Brown
7/8	444	Grey
8/9	164	Orange
9/10	318	Turquoise
10/11	PB	Proc Blue
11/12	347	Dark Green
12/13	279	Dark Blue
13/1	121	Yellow
S	347	Dark Green
M	185	Red
L	PB	Proc Blue
XL	157	Brown

### EURO

SIZE	PMS	COLOUR
36	164	Orange
37	318	Turquoise
38	PB	Proc Blue
39	347	Dark Green
40	279	Dark Blue
41	185	Red
42	121	Yellow

# RIVERS AC22 SIZE CLIP CHART

## Underwear Hangers Only

### CHILDRENSWEAR

SIZE	PMS	COLOUR
3	230	Pink
4	359	Pale Green
5	154	Tan Brown
6	264	Lilac
7	444	Grey
8	185	Red
9	230	Pink
10	279	Dark Blue
11	347	Dark Green
12	347	Dark Green
14	318	Turquoise
16	154	Tan Brown
2/3	230	Pink
3/4	359	Pale Green
4/6	264	Lilac
6/8	185	Red
8/10	279	Dark Blue
10/12	347	Dark Green
12/14	318	Turquoise
14/16	154	Tan Brown

### LADIESWEAR

8	359	Pale Green
10	154	Tan Brown
12	185	Red
14	279	Dark Blue
16	264	Lilac
18	121	Yellow
20	347	Dark Green
22	444	Grey
24	164	Orange
10B	154	Tan Brown
10C	154	Tan Brown
10D	154	Tan Brown
12B	185	Red
12C	185	Red
12D	185	Red
14B	279	Dark Blue
14C	279	Dark Blue
14D	279	Dark Blue
14DD	279	Dark Blue
16C	264	Lilac
16D	264	Lilac
16DD	264	Lilac
18D	121	Yellow
18DD	121	Yellow

### MENSWEAR

SIZE	PMS	COLOUR
S	347	Dark Green
M	185	Red
L	PB	Proc Blue
XL	157	Brown
XXL	375	Bright Green
3XL	121	Yellow